







# Freight Profile Specifications

The Freight Profile Specifications table below explains the freight profile carried via the Aramex network. If your freight falls outside of these specifications, some additional charges may apply.

	DETAIL	 PREFERRED	 ACCEPTED	 NOT ACCEPTED
<b>PARCEL SIZE</b>	<b>Length</b>	< 1.2m	< 2m	> 2m
	<b>Dead weight</b>	< 15kg	< 25kg	> 25kg
	<b>Cubic volume</b>	< 0.1m <sup>3</sup> or < 25kg	< 0.16m <sup>3</sup> or < 40kg	> 0.16m <sup>3</sup> or > 40kg

**Aramex is only able to accept freight, such as parcels/satchels, that are sufficiently packaged to ensure that:**




- Freight handlers are not at risk of injury
- The parcel is likely to hold the contents
- The parcel and its contents are not likely to damage other freight articles or Aramex equipment and vehicles
- They withstand temperature variations, handling and transportation during freight carriage
- They comply with our Freight Profile Specifications

	DETAIL	 PREFERRED	 ACCEPTED	 NOT ACCEPTED
<b>PACKAGING</b>	<b>Parcels</b>	Robust packaging	Sufficient packaging	Poor packaging
	<b>Wine</b>	Secure outer packaging with inner bottle dividers	Strong outer packaging	Poor and insufficient packaging, not boxed
	<b>Car parts</b>	New parts only, robust packaging	New parts only, sufficient packaging	Used parts with liquids contained, not packaged
	<b>Liquid</b>	Securely sealed and robustly packaged	Sealed and sufficiently packaged	Not sealed, inappropriate and inadequate packaging

<b>LABEL DETAILS</b>	<b>Receiver</b>	Receiver name, address and phone number	Receiver name and address	Incomplete details
	<b>Sender</b>	Sender name, address and phone number	Sender name and address	Incomplete details
	<b>Dead weight</b>	All details	All details	Incomplete details
	<b>Cubic volume</b>	Parcel dimensions (H x W x L)	Parcel dimensions (H x W x L)	Incomplete details

<b>CONTENTS</b>	<b>Gift Cards and Documents (eg Passports, travel papers, documentation on USB sticks)</b>	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/ Conditions of Carriage for further information.	N/A
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	DETAIL	 PREFERRED	 ACCEPTED	 NOT ACCEPTED
CONTENTS	<b>Food</b>	Non-perishable	Aramex does carry food items, however perishables are sent at the sender's risk and are not covered under our Limited Liability Policy/ Conditions of Carriage.	N/A
	<b>Furniture (Flat pack or Assembled)</b>	Refer to Parcel Size details.	Refer to Parcel Size details.	Refer to Parcel Size details.
	<b>Perishable/ Refrigerated Goods</b>	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/Conditions of Carriage for further information.	Items with a short shelf life requiring constant refrigeration to remain viable e.g: food stuffs, vitamins and supplements.
	<b>Personal Effects</b>	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/Conditions of Carriage for further information.	N/A
	<b>Prohibited Items</b>	Not Accepted	Not Accepted	All prohibited items, for example firearms, replica firearms, ammunition, sharps and any of the 9 classes of Dangerous Goods.
	<b>Items travelling to WA prohibited by Biosecurity laws, including organic, garden products.</b>	Not Accepted	Not Accepted	All
	<b>Anything dirty / greasy that will impact other parcels and equipment, for example used car parts.</b>	Not Accepted	Not Accepted	All
	<b>Live Animals, for example fish, reptiles, chickens.</b>	Not Accepted	Not Accepted	All
<b>Unboxed or unpackaged</b>	Not Accepted	Not Accepted	All (e.g. loose items of clothing, unboxed plants)	

## Important References:

Packaging Guidelines - [www.aramex.com.au/terms-and-conditions/packaging-guidelines](http://www.aramex.com.au/terms-and-conditions/packaging-guidelines)

Limited Liability Policy - [www.aramex.com.au/terms-and-conditions/limited-liability](http://www.aramex.com.au/terms-and-conditions/limited-liability)

Conditions of Carriage - [www.aramex.com.au/terms-and-conditions/conditions-of-carriage](http://www.aramex.com.au/terms-and-conditions/conditions-of-carriage)